

Hammack, Jennifer

Subject: FW: Provider billing guidance and FAQs for COVID-19

From: Cigna Provider Communications [<mailto:donotreply@cigna.com>]

Sent: Friday, March 20, 2020 5:58 PM

To: Kingdamo, Dominic

Subject: Provider billing guidance and FAQs for COVID-19

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IMPORTANT INFORMATION FROM CIGNA

Provider interim billing guidance and FAQs for COVID-19.

We appreciate that providers across the country are on the front line dedicating care to our customers and local communities.

Our commitment is to ensure you can keep delivering care – in the office, at a facility, or virtually – all while getting properly reimbursed for the services you provide our customers.

To keep updated with rapidly changing information, please visit CignaforHCP.com daily for the latest COVID-19 billing guidelines, FAQs, and important information. Click the COVID-19 banner across the top of the page.

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